



Product Specifications

“Industrial UPS”

**Guide Specification for FirstLine® XD
10kVA, 15kVA, 20kVA, 30kVA, 40kVA**

**Three-Phase In and Single-Phase Out, On-Line
Uninterruptible Power Supply**

7/18/16

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SECTION 1.0 SCOPE

1.1 Summary

- A. This Specification defines the electrical and mechanical characteristics and requirements for the FirstLine XD Series UPS as manufactured by Staco Energy Products Co. located in Dayton, OH.
- B. The UPS shall be a continuous duty; three-phase input, single-phase output, uninterruptible power system, hereafter referred to as the UPS designed to operate with the building supply to provide conditioned power as well as power back up for the critical loads.
- C. The UPS shall use Adaptive Feed Cancellation (AFC) Technology that provides advanced control with AFC forward cancellation circuit for low harmonic distortion.

1.2 Qualifications

The manufacturer shall have a minimum of 20 years of experience in the design, manufacture, and testing of solid-state transistorized UPS systems of similar capacity.

1.3 Standards

- A. The UPS shall be designed in accordance with the applicable sections of the current revision of the following documents. Where conflict arises between these documents and statements made herein, the statements in this specification shall prevail.
 - 1. UL Standard 1778
 - 2. CSA 22.2, No. 107.3
 - 3. NEMA PE-1
 - 4. FCC PT 15, Subpart J, Class B
 - 5. National Electric Code
 - 6. OSHA
 - 7. ANSI C62.41
 - 8. ISO 9001

1.4 System Description

- A. The UPS shall be a true double conversion, "On-Line" system consisting of the following major components:
 - 1. Rectifier complete with power factor correction
 - 2. Battery charger
 - 3. PWM Inverter utilizing IGBT's (Insulated Gate Bipolar Transistor)
 - 4. Continuous duty rated Static Switch
 - 5. Input Isolation switch (SWIN)
 - 6. Output Isolation switch (SWOUT)
 - 7. Maintenance Isolation switch (SWMB)
 - 8. Bypass Isolation switch (SWBY)
 - 9. DSP Control and Monitoring Panel with Graphic display

1.5 Warranty

A. UPS Warranty

The UPS warranty shall be in effect for 60 months after initial start-up but no more than 66 months after shipment, whichever occurs first. The warranty shall cover all parts and labor for units commissioned by manufacturer's approved service representative. Warranty coverage is provided Monday-Friday, from 8 AM – 5 PM during standard working days.

B. Battery Limited Warranty

For applications using VRLA battery and operating within normal temperatures below 40°C, A three (3) Year full limited warranty passed through from the battery manufacturer, controlled environment required @ 77°F (25°C). For applications using Flooded battery technology and operating within normal temperatures below 50°C, the warranty shall equal that of the battery manufacturer, pass through warranty.

SECTION 2.0

PRODUCT

2.1 Modes of Operation

- A. The UPS shall may start on Bypass and transfers to inverter after the rectifier and inverter have started. This unit may also start without have a bypass source. The rectifier input must be qualified (voltage, frequency, phase sequence) in order to start the rectifier.
- B. The UPS shall be designed to operate as an on-line, reverse transfer system in the following modes:
1. **On-Line (Normal)**
The load shall always be powered by the inverter, with stabilized voltage and frequency, using the energy from the mains power supply (INPUT). If there is a fault in the INPUT, the UPS shall switch to the batteries in zero time and the batteries shall supply energy to the inverter to keep the load powered (for the backup time of the batteries). When the INPUT is restored the batteries shall be automatically recharged by the rectifier.
 2. **Emergency**
Upon failure or degradation of the incoming AC power, either utility or generator, the critical AC load supplied by the inverter will draw its power from the batteries. There shall be no interruption of power switching from utility AC power to batteries or switching from batteries back to utility AC power upon its restoration.
 3. **Recharge**
Upon restoration of utility AC power the UPS will restart, the rectifier and charger shall assume the inverter and battery recharge loads. If the bypass source is within acceptable limits, the UPS will retransfer the critical load back to the inverter.
 4. **Bypass**
When the inverter overload capacity is exceeded, the static transfer switch shall perform a transfer of the load from the inverter to the bypass source with no interruption in power to the critical load.
 5. **Power Conditioning Mode**
The UPS shall be capable of operation as a Precision Power Conditioner (PPC), (without batteries), and field upgraded to a complete UPS with the addition of batteries without major internal wiring.
 6. **Frequency Conversion Mode (120 VAC Output Units Only)**
The UPS shall be capable of converting the frequency of 60/50 Hz programmable from the front Panel.
- C. **Paralleling** - The UPS shall have expansion capabilities for up to 4 modules paralleled for capacity or redundancy. The UPS units shall be connected in parallel and shall share the connected load. paralleling circuit and /or paralleling card shall be standard.
- D. **Hot Standby Economy Mode** - The UPS may be configured for higher efficiency using the inverter hot standby economy mode. In this mode during normal operation, the load is supplied utilizing the static bypass feed. In the event of a power event, the load is switched to the inverter in hot standby mode and protected from the event.

2.1 [BF1] Components

A. Rectifier

The IGBT rectifier shall be capable of receiving utility input and rectifying it to produce Direct Current (DC) power at levels sufficient enough to supply the load via the inverter and charge the batteries.

1. **Input Protection**
The rectifier shall include protection against primary power surges, (except for lightning transients) and under or over voltage conditions. This protection is provided via fuses, MOVs and Microprocessor Control of the rectifier.
2. **Filtering**
Sufficient filtering of the rectifier/charger output shall be provided to prevent damage to the battery. Ripple voltage shall not exceed 2% RMS.
3. **In-Rush Limiting**
When the primary power is applied to the rectifier, there shall be no in-rush current.
4. **Walk-In**

When the utility power is applied to the rectifier, the current shall gradually increase. Walk-in from 25% max to 100% full load rating in 0-99 seconds, adjustable. Delayed start may also be programmed from 0 to 3600 seconds.

5. Automatic Restart

Upon restoration of utility AC power after a power outage, the rectifier shall automatically restart and resume the inverter and battery recharge loads, functional only on units with batteries.

6. Charger

An integral charging circuit shall be capable of recharging the batteries during normal operation to ensure maximum life from the battery system.

7. Charger Capacity

The charger shall have sufficient capacity to recharge a fully discharged battery to 90% capacity within ten times discharge time.

8. Battery Test

The UPS shall periodically check the battery system for an open cell. If the UPS detects an open cell, an alarm condition shall be displayed and an audible alarm shall sound.

B. Inverter

The inverter section of the power converter module shall utilize Insulated Gate Bipolar Transistors (IGBT's). This solid-state device that incorporates digital signal processing (DSP) pulse width modulation (PWM) technology capable of accepting the output of the rectifier or the battery system voltage and delivering AC power within specified limits to the critical load bus. The inverter shall be microprocessor controlled and include all necessary timing logic and control circuits.

C. Inverter Start-Up

The inverter shall automatically startup when a start command is generated and shall be stable and ready to deliver power to the load.

1. Inverter Protection

Inverter IGBT's shall be protected by current limiting circuits. The inverter shall be capable of running indefinitely with the batteries disconnected. For rapid removal of the inverter from the critical load, the inverter's control electronics shall instantaneously turn off the inverter when the inverter's capacity is exceeded. Simultaneously, the static transfer switch shall transfer the load to utility power without interruption to maintain continuous power to the critical load.

2. Inverter Oscillator

The inverter shall contain an oscillator capable of operating and maintaining the output frequency of the inverter within specified limits. The inverter oscillator shall be capable of frequency synchronization and phase locking to the bypass utility power source frequency. When operating as a slave to the utility power and a failure occurs in the slaving signal, the inverter oscillator shall automatically revert to a free running state and maintain the specified limits. The oscillator shall not drift more than 0.05% while operating at maximum rated operating temperature.

3. Phase Balance

Electronic controls shall be provided to regulate each phase so that an unbalanced load will not cause the output voltage to go outside of the specified voltage unbalance or phase displacement limits.

D. Static Transfer Switch – 100% Rated, Continuous Duty

An internally mounted static transfer switch and bypass circuit shall be provided as an integral part of the UPS. The static switch shall be naturally commutated high speed devices rated to conduct full load current continuously while on bypass power. The static switch shall be designed to avoid back-feed into the utility supply. Failure of one device shall not affect the operation of the UPS and the failure shall be shown on the LCD display.

1. Bypass Transfer

The static switch shall automatically and successfully transfer the critical load from the inverter to the bypass source under the following conditions:

- DC voltage out-of-limits
- Inverter failure
- Critical load current exceeds inverter overload rating
- Over-temperature develops within the inverter
- Manual command is given
- Hot Standby Economy mode event clears

Transfer shall be automatically inhibited whenever bypass source parameters are outside predetermined (adjustable) limits, or UPS output and bypass are not synchronized and phase locked.

2. Retransfer

The static switch shall automatically and successfully retransfer the critical load from the bypass source to the inverter under the following conditions:

- Inverter output voltage returns to within specified limits.
- Critical load current reduces to within inverter limits.
- Hot Standby Economy mode event

E. Battery

1. General

The UPS module may use a valve-regulated sealed lead acid (VRLA) heavy duty industrial battery, designed for auxiliary power service in an UPS application. The primary battery shall be furnished with impact-resistant plastic cases and housed internal of the UPS and/or external cabinet(s) installed both adjacent to or as standalone versions. Optional flooded wet cell lead acid or Nickel Cadmium batteries may also be used.

2. Protection against Deep Discharge and Self-Discharge

The UPS shall be equipped with a device designed to protect the battery against deep discharge, depending on discharge conditions, with isolation of the battery by a circuit breaker. In particular, a monitoring device shall adjust the battery shutdown voltage as a function of a discharge coefficient to avoid excessive discharge at less than the rated output.

3. Battery Self-Tests

The UPS shall periodically test the batteries. Should the UPS determine that the batteries would not sufficiently support the load an alarm shall be indicated.

F. Manual Internal Maintenance Bypass

Bypass switching shall allow the critical load to be fed from the bypass power source, while providing isolation of the static switch during maintenance.

2. [BF2] Electrical Specifications

A. Ratings

1. The UPS shall be available in power ratings of (kVA/kW):
10kVA/9kw 15kVA/13.5kw 20kVA/18kw 30kVA/27kw 40kVA/36kw
2. In application operating **below 40°C**, an optional minimum battery time with (1) Internal Battery String of 90 watt batteries @ Full Load shall be:
10kVA / 37 Minutes 15kVA / 21 Minutes 20kVA / 14 Minutes 30kVA / 9 Minutes 40kVA / 5 Minutes

Only front access for battery service will be allowed.

3. AC Input Characteristics

The UPS shall be capable of providing any of the voltages below without the need for an external transformer cabinet and accept power from two (2) sources as standard (Dual Input).

a. Nominal Voltage:

208Y/120 VAC, 3 Phase, 4-wire + ground
or
208 VAC, 3 Phase, 3-wire (Delta, internal transformer)
or
220/127 VAC configurable from the Front Panel
or
480Y/277 VAC, 3 Phase, 4-wire + ground
or
480 VAC, 3 Phase, 3-wire (Delta, internal transformer)
or
600 VAC, 3 Phase, 3-wire (Delta, internal transformer)

b. **Nominal Voltage Range:** +15/-20% (Battery discharge at -15% at full load).

c. **Frequency:** 50/60Hz, +/- 5.0Hz

d. **Power Factor:** \geq 0.99 at full load, 0.98 minimum at 50% load.

- e. **Current Harmonic Distortion (THDi):** < 1% at full load, <2% at 50% load and <5% at 10% load.
 - f. **Inrush current:** Less than nominal input current for less than one cycle.
 - g. **Input Surge Protection:** UPS shall be equipped to withstand surges per ANSI/IEEE C62.41.
 - h. **Rectifier Walk-in:** Input current shall ramp up from 25% to 100% over 10 seconds. Adjustable 0 to 99 seconds.
- 4. AC Output Characteristics**
The UPS shall be capable of providing any of the voltages below without the need for an external transformer cabinet.
- a. **Voltage:** ± 2% steady state variation phase-to-phase voltage.
120 VAC, 1 phase, 2-wire plus ground
or
220/127 VAC configurable from the Front Panel
or
277 VAC, 1 Phase, 2-wire + ground (internal transformer)
 - b. **Frequency:** 60/50Hz, ±0.5%, 1.0%, 2.0%, 5.0% User settable, 60Hz, ± 0.01Hz when free running.
 - c. **Voltage regulation:** ±2% for balanced load.
 - d. **Voltage Distortion:** <1% with balanced loads, 2% with unbalanced loads (THD).
 - e. **Voltage Transient (Step Load) Response:** a) <5% RMS for a 100% step load b) +/- 1% (loss or return of AC input)
 - f. **Voltage Recovery Time:** Return to within 1% of nominal value within 10 milliseconds.
 - g. **Non-Linear Load Capability:** Output voltage total harmonic distortion shall be less than 1% when connected to a 100% non-linear load with a crest factor not to exceed 3%.
 - h. **Slew Rate:** Adjustable .1 to 10 Hertz per second.
 - i. **Power Factor:** 0.9 at the rated volt amperes (VA).
 - j. **Inverter Overload Capability:** 125% of rated load for 10 minutes, 150% of rated load for 60 seconds.
 - k. **Bypass Overload Capability:** 400% for 10 seconds, 1000% for ½ cycle.
 - l. **Output Waveform:** Sinusoidal.
 - m. **Efficiency:** Up to 94% at Full Load.
- 5. Battery**
- a. 36 each 12 VDC/Jar Batteries – with center tap VRLA Maintenance Free Lead Acid batteries or 216 cell Flooded Wet Cell Lead Acid and 360 cell Nickel Cadmium batteries also available.
 - b. **Battery Voltage:** 432 volts DC nominal, 486VDC float.

2.3 [BF3] Mechanical Design and Ventilation

- A. Enclosure: The UPS shall be housed in a freestanding NEMA 1 enclosure with dead front construction. Additional rated NEMA enclosures are optional. The mechanical structure of the UPS shall be sufficiently strong and rigid to withstand handling and installation operations without risk and have provisions for forklift handling. The sheet metal elements in the structure shall be protected against corrosion by a suitable treatment, primed and powder coated painted black with a textured finish.
- B. Redundant n+1, forced air-cooling shall be provided to ensure that all components are operated within specification with air entry at the front with rear air exit.
- C. Cable Access: The standard UPS cabinet shall accommodate bottom cable entry. Provisions shall be available for top cable entry by the addition of a side car. Systems with optional transformer/maintenance bypass cabinet shall be standard with top cable entry.
- D. Clearance – 8" rear for air flow, Front battery access.

E. Cabinet Dimensions:

77.66" (1973 mm) H x 23.13" (587.4 mm) W x 34.74" (882.4 mm) D

(Always reference the spec control drawing for the most accurate and up to date dimensions)

F. Cabinet Weights: The UPS shall have a maximum weight of:

1. 10kVA, 15kVA & 20kVA: 688 - 1,799 lbs. (312 - 816 kg.)
2. 30kVA & 40kVA: 688 - 2,012 lbs. (312 - 913 kg.)

G. Ventilation and Heat Rejection: The UPS shall be designed for forced air cooling. Air inlets shall be provided from the front and bottom of the UPS enclosure. Air exhaust shall be from the back of the unit. Full load heat rejection shall be:

BTU/Hr.	10kVA	15kVA	20kVA	30kVA	40kVA
W/O Transformer	<2,400	<3,500	<4,700	<7,000	<9,300
W/ Transformer	2,900 – 3,700	5,200 – 6,500	6,900 – 12,900	10,300 – 12,900	13,700 – 17,200

2.5 Environmental Requirements

A. The System shall withstand any combination of the following external environmental conditions without operational degradation.

1. Operating Temperature Range: 32°F (0°C) to 122°F (50°C) for the electronics, however the VRLA batteries should not be exposed to prolonged periods of temperature above 77°F (25°C). For every 15°F (8°C) above 77°F battery life is cut in half, and may void the battery warranty.
2. Storage Temperature Range: -25°F (-32°C) to 122°F (50°C) however VRLA batteries should not be exposed to temperatures above 77°F (25°C). For every 15°F (9.5°C) above 77°F battery life is cut in half, and may void the battery warranty. Follow standard storage and recharge practices as prescribe by the battery manufacturer.
3. Relative Humidity: Continuous operation with a relative humidity up to 95% non-condensing at 77°F (25°C).
4. Altitude: Normal operation without de-rating is 3,281 feet.
5. Audible Noise: Audible noise generated by the UPS shall not exceed 75 dBA when measured at 1 meter in front of the power converter using scale "A" of a standard ASA sound level-measuring device.

2.6 System Controls and Indicators

The UPS unit shall incorporate the necessary controls, instruments and indicators to allow the operator to monitor the system status and performance, as well as take any appropriate action. The UPS Control and Display shall have (3) sections.

**LED Indicators
Graphic Display
Keyboard/Navigation**

LED Indicators for:

- Rectifier Input Voltage OK – Green
- Unit on Bypass – Orange
- Inverter working – Green
- Unit on Battery/Main Failure – Red
- Alarm Activated – Red

Graphic Display

A main display 3.5" H x 4.58" W screen shall be provided to display the UPS measurements and for consulting the various menus which the user shall select using the designated function keys.

Keyboard/Navigation

Area with (6) function keys to navigate through menu screens which is active. The display shall indicate the function belonging to the corresponding key in the appropriate box, access main menu, go back to previous menu or display, scroll, confirm selection and silence function keys.

The UPS shall have buttons allowing the user to scroll through the display menus provided by the graphic display.

- ENT «Enter» key. Confirmation of orders, program values.
- ← «Left» key for submenu navigation, or cursor displacement.
- «Right» key for submenu navigation, or cursor displacement.
- ⤴ «Up» key for menu navigation, or digit modification.
- ⤵ «Down» key menu navigation, or digit modification.
- ESC «Escape» key. Return to main screen, cancel/finish programming.

A. Graphic Display

A graphical screen display shall be on the UPS door, which provides the user to have a close-up, detailed overview in real time of the status of the UPS. The user shall be able to switch the UPS on and off, consult electrical mains, output, battery measurements, and perform the main UPS settings. This display shall also incorporate a mimic diagram showing the current operating status of the UPS.

B. Menu Display Screens

- **Main Level Screen**
 - UPS Power Flow 1-line
 - Input Line-Neutral Voltage (L1, L2, L3)
 - Input Frequency
 - Battery Positive-Half Voltage
 - Battery Negative-Half Voltage
 - Battery Capacity
 - Output Line-Neutral Voltage (L1, L2, L3)
 - Output Frequency
 - Load Percentage
- **System Control and Status**
 - On
 - Off
 - Battery Test
 - Back (Return to Main Screen)
- **Measure Screen – Page 1**
 - Input voltages phase to phase
 - Input voltages phases to neutral
 - Input current per each phase
 - Output voltages phase to phase
 - Output voltages phases to neutral
 - Output current per each phase
 - DC bus voltages positive and negative
 - Battery voltages positive and negative
- **Measure Screen - Page 2**
 - Inverter Output Voltages Phases to Neutral
 - Inverter Output Current per each Phase
 - Bypass Voltages Phases to Neutral
 - Bypass Current per each Phase
 - Charge Battery Currents
 - Discharge Battery Currents
- **Measure Screen – Page 3**
 - Input Apparent Power of L1
 - Input Apparent Power of L2
 - Input Apparent Power of L3
 - Input Active Power of L1
 - Input Active Power of L2
 - Input Active Power of L3
 - Total input Apparent Power and Active Power
 - Input Power Factor (each phase)
 - Input, Bypass and Output Frequencies
 - Rectifier, Inverter and Battery Temperature

- **Measure Screen – Page 4**
 - Output Apparent Power of L1
 - Output Apparent Power of L2
 - Output Apparent Power of L3
 - Output Active Power of L1
 - Output Active Power of L2
 - Output Active Power of L3
 - Total Output Apparent Power and Active Power
 - Output Power Factor (each phase)
 - Output Load of Three Phases
 - Total Input Load and Total Output Load
 - Estimated Battery Time

- **Settings Screen**
 - Basic Settings
 - Time and Date
 - Language
 - Modbus Address
 - Program Service Contact Information
 - Baud Rate
 - Parity Type of COM Port
 - Number of Stop Bits
 - Protocol Type of COM Port
 - Battery Test Schedule – Disable, Weekly, Monthly, Yearly
 - Battery Test Schedule – Select Day of the Week

 - Advanced Settings Screen
 - Password
 - Set Rated Values
 - Input Voltage
 - Output Voltage
 - Input Voltage Minimum Margin %
 - Input Voltage Maximum Margin %
 - Bypass Voltage Minimum Margin %
 - Bypass Voltage Maximum Margin %
 - DC Bus Voltage
 - Output Current
 - Battery Charging Current
 - Battery Probe
 - AC Current Probe

 - Information Screen 3.6
 - LCD Version
 - DSP Version
 - Serial Number
 - Service Phone Number
 - Service Email Address
 - Service Contact Address

- **Alarms Screen**
 - 77 Alarms Identified

- **Data Logger Screen**
 - hour of alarm activation
 - minutes of alarm activation
 - seconds of alarm activation
 - day of alarm activation
 - month of alarm activation
 - year of alarm activation
 - hour of deleted alarm
 - minutes of deleted alarm
 - seconds of deleted alarm
 - day of deleted alarm
 - month of deleted alarm
 - year of deleted alarm

C. Communications (Standard)

The UPS shall have the ability to communicate through the following options:

1. **SNMP:** Internal SNMP Card shall be standard on all UPS's to allow UPS management across a LAN using any of the main network communication protocols - TCP/IP, HTTP and network interface (SNMP). ViewPower Pro shutdown/monitoring software shall enable the UPS to integrate easily into medium and large sized networks and provide reliable communications between the UPS and management systems employed.
2. **Modbus:** Internal MODBUS/JBUS Card, Protocol converter shall be standard and used to monitor the UPS using the MODBUS/JBUS protocol on RS232 or RS485 serial lines. It shall also manage a second independent RS232 serial line that can be used to connect to other devices such as the SNMP.
3. **Relay Interface:** Three voltage free relays shall be provided through a sub-D9 connector. Consisting of 3 output signaling relays
 - a. Unit on Bypass
 - b. Low Battery
 - c. General alarm

2.6.1 Com Port to Relay

The communication port to relays provides digital signals in the form of potential free contacts with a maximum applicable voltage and current of 6 A 30 V DC or 6 A 100 V AC. Both channels are in use for connecting the UPS with any machine or devices that has this standard bus (connector DB9). It shall consists of 3 output signaling relays (one of which is configurable), whose common point is connected to pin 5. Also an input signal can be externally supplied to perform Shutdown (5V~12V).

2.6.2 Com Port RS-232 & RS-485

In the same connector DB9 there shall be both ports of communication of the equipment, the RS-232 and the RS-485, they cannot be simultaneously used as mutually exclusive. Both channels are in use for connecting the UPS with any machine or devices that has this standard bus. The RS-232 consists of the transmission of serial data, so it is possible to send a large amount of information through a communication cable of just 3 wires.

2.6.2.A Communication protocol of the RS-232

The communication protocol used is of MASTER/SLAVE type. The computer or computer system (MASTER) asks about a certain data, and the UPS (SLAVE) answers immediately with the required data.

Firstly it will be programmed the communication channel of the computer with the same parameters as the communication channel of the UPS. Then we will be prepared to start the communication and therefore send the UPS the first question.

2.6.2.B Physical structure of the RS-485.

Unlike other serial communication links, this uses only 2 wires (pins 4 and 9 of the female DB9 connector) to perform the dialogue between the systems connected to the network. The communication will be established by sending and receiving signals in differential mode, which gives the system great immunity to noise and a long reach (approx. 2,635 ft. (800 m)).

4. Form C Contact Alarm Relay Board

The Alarm Board is active (powered up) when the UPS output is ON. It relays based upon the status of UPS. (6) NO/NC 30v (AC or DC) <2 A shall be provided (non-Programmable) for:

a. Normal Operation b. On Bypass c. On Battery d. Low battery e. Over Temp f. Alarm Preset

E. Remote Emergency Power Off (EPO)

The UPS shall be equipped with provisions for local and remote emergency power off that shall be used to command UPS shutdown remotely.

2.7 Parallel Configuration

- A.** The UPS shall have expansion capabilities for up to 4 modules (same rating) in a parallel configuration for capacity or redundancy as required to support future growth and to increase reliability. The UPS units shall be connected in parallel and shall share the connected load. The parallel card/circuit shall be standard without any field modification or added parts.

2.8 Options

A. Battery System Options

1. External Battery Cabinet System

Extended run time battery cabinet(s) shall be furnished in both adjacent and stand-alone versions. Shunt-trip disconnect shall be standard. Battery cables, contractor supplied.

B. External System Maintenance Bypass

For 120 VAC and 277VAC applications, a three (3) Breaker Wall Mount External Maintenance Bypass (make-before-break) with electronic interlocks shall be available. The total enclosure shall provide a wrap-around bypass configuration for total UPS isolation during maintenance or removal of the UPS. Maintenance bypass transfers shall be without interruption and shall have electronic interlocks to protect the UPS from damage in the event of out-of-sequence transfers.

For 480Y/277VAC input – 277VAC or 120VAC output and/or 3 wire Delta input applications an external Transformer Cabinet with a three (3) Breaker External Maintenance Bypass (make-before-break) shall be available.

E. Remote Alarm/Annunciator Panel

1. Normal Mode
2. Battery Discharge
3. Unit on Bypass
4. Over Temperature
5. General Alarm, Alarm present

F. Harsh Environment Enclosure

The UPS and any accessory cabinet(s) shall have the capability to be mounted and completely wired internal to, include AC cooling, inside any NEMA type enclosure (NEMA 12, 3R, 4X) by the UPS Manufacturer.

G. Spare Parts

Shall be available in three levels, Level 1- Minor, Level 2 - Medium and Level 3 - Major.

H. Service Agreements

Multi-level service and maintenance agreements shall be available.

Section 3.0 Execution

3.1 Factory Testing

Before shipment, the manufacturer shall fully and completely test the system to factory standards to assure compliance with the specification. Each subassembly shall undergo thorough testing prior to installation in the system. The total system shall be exposed to a functional load test and shall be subjected to a minimum of 24 hours "burn-in" test prior to shipment.

A complete test report shall be available for each unit and kept on file for future reference.

3.2 Site Start-Up

Site start-up and testing shall be provided by the manufacturer's field service representative during normal working hours (M/F-8/5). Individual scheduling requirements shall be met with ten working days advance notice. Site testing shall consist of a complete test of the UPS and accessories by the UPS manufacturer in accordance with manufacturer's standards. Commissioning must be performed by manufacturer's approved service representative for warranty to be valid.

3.3 Field Engineering Support

The UPS manufacturer shall have available a nationwide field service organization staffed by factory trained Field Service Engineers dedicated to the start-up, maintenance and repair of UPS equipment. The manufacturer shall have a toll free service telephone number answered 24 hours a day / 365 days a year

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